

Patricia Johnson

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Education

Indiana University

MS, Ed. Adult Education

BS Degree in Health Information Management

AS Degree in Health Information Management

01/2018 - Present

12/2015

05/2013

AHIMA CCS-P Online

10/2002 – 09/2004

Glendale Community College

General Studies

08/2000 – 12/2006

Cerritos Community College

General Studies

08/1990 – 05/1991

California State University, Dominguez Hills, CA

General Studies

08/1989 – 05/1990

Teaching Experience

Indiana University Northwest – Gary, IN

Clinical Lecturer

Visiting Lecturer

8/2017 – Present

8/2018 – Present

8/2017 – 8/2018

- ❖ In-seat and Online courses taught: Medical Terminology, Introduction to Health Information Management, Reimbursement in Healthcare, Clinical Experience in Coding and Classification Systems, Clinical Experience in Healthcare Delivery and Quality Management and Research in HIM.

Indiana University Northwest – Gary, IN

Clinical Coordinator – HIT Program

1/2015 – Present

- ❖ Design Clinical Experience for students in HIT program. Lead HIM lab sections for HIM courses; Clinical Experience in Coding and Classification Systems and Reimbursement Methodologies and Clinical Experience in Healthcare Delivery and Quality Management.

Indiana University Northwest – Gary, IN

Clinical Lab Assistant – HIT Program

08/2013 – 01/2015

- ❖ Assist full and part-time faculty in the HIM programs with tasks that include:
Lead HIM course lab section by supervising student assignments and lab activities and maintaining grade and attendance records; arrange schedule for guest speakers; revise and update existing assignments.

Professional Experience

Methodist Hospitals – Merrillville, IN

Coder

02/2013 – Present

- ❖ Code emergency room and diagnostic ancillary services by following prescribed coding standards such as ICD-10-CM and CPT-4.
Assign appropriate medical codes to all diagnoses and procedure services.

MAS & Associates, Inc. – Frankfort, IL

12/2012 – Present

Health Information Management Consultant

- ❖ Multi-specialty medical practice consulting throughout Northwest Indiana and Illinois.

Advanced Pain and Anesthesia Consultants – Dyer, IN

12/2011 – 02/2013

Billing Assistant

- ❖ Distribute claims to primary and secondary payers.
- ❖ Mail patient statements.
- ❖ Process attorney requests for financial release of information while ensuring compliance with HIPAA privacy laws and regulations.

The CORE Institute – Sun City, AZ

01/2008 – 06/2009

Orthopedic Surgery Coder

- ❖ Review operative notes to extract pertinent information for coding and billing.
- ❖ Collections of aging A/R, re-billing, appeals, claims status of all insurance classes with special focus on Medicare. Attend patient account inquiries as necessary.
- ❖ Charge posting into database for insurance claim submission.

Phoenix Perinatal Associates – Phoenix, AZ

10/2002 – 03/2005

Hospital Associate/Coder

- ❖ Code hospital services and diagnoses from medical chart review. Collect all patient information for purposes of medical insurance billing. Copy patient medical records adhering to all HIPAA guidelines.
- ❖ Translate for Spanish speaking only patients on perinatal and genetic issues.
- ❖ Front office, back office, and scheduling duties.
- ❖ Patient referrals and authorizations.

Phoenix Perinatal Associates – Phoenix, AZ

10/1997 – 10/1999

Patient Services Representative

- ❖ Greet patients, answer phones, schedule appointments, prepare charts, assist physicians, nurses and genetic counselors in back office, prior authorizations, and insurance verification.
- ❖ Member of strategic planning group.

Steven A. Eddy, MD. – Chandler, AZ

09/1992 – 07/1996

Office Coordinator/Insurance Biller

- ❖ Procedure coding and billing.
- ❖ Insurance collections, 10-key by touch.
- ❖ Front office and Back office duties.
- ❖ Patient referrals and prior authorizations.
- ❖ Surgery Scheduling.
- ❖ Medicaid, Medicare, and Private Insurance Billing.
- ❖ Accounts Payable and Accounts Receivable.
- ❖ Employee supervision.
- ❖ Spanish/English translation for patients and practice documents.

Chino Hills Medical Center - Chino Hills, CA

04/1990 – 05/1992

Referral Specialist

- ❖ Work with all private and state funded insurance companies to obtain referrals and prior authorizations for patient procedures and specialist visits.
- ❖ Insurance collections.

- ❖ Post patient and insurance payments
- ❖ Back office duties including: minor surgery assistance, taking X-rays, EKG, and placement of holter monitors.

Mentoring Experience

Lake Central High School Health Professions Day 11/2016

Volunteer Experience

Indiana University Screen and Search Committee HIM 2016-2017

Legacy Foundation of Lake County 05/2016 – Present
-Women in Philanthropy Organizing Committee

Methodist Hospitals 12/2009 – 12/2011
- General office duties – Weight Loss and Wellness Center
- Gift Shop – Cashier, Greeter
- Women's Auxiliary Member

Methodist Hospitals Foundation 05/2011 – 12/2011
- Founder's Ball Organizing Committee

Lake Central High School 8/2016 – Present
- Marching Band

Bethel Church 10/2010 – Present
- Children's Services – Sunday Mornings
- AWANA Leader
- Vacation Bible School Leader

Teaching

Clinical Experience in Coding and Classification Systems Fall 2015 – Present

Clinical Experience in Healthcare Delivery and Quality Spring 2015 – Present

Introduction to Health Care Delivery and Information Manage

Presentations

IHIMA Annual Meeting 05/2017
- Panelist, Professional Practice Experience

IFHIMA 19th International Congress 11/2019
- Presenter, Accelerated Experiential Learning in Revenue Cycle Management: Built

Professional Development Activities

Attend Assembly on Education Symposium for HIM Educators	2016 to present
AHIMA Revenue Cycle Trainer Workshop	2019
Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM) Accreditation Workshop Conference	2019

Honors and Awards

Highest Distinction, BS Degree in Health Information Management	2015
Highest Distinction, AS Degree in Health Information Management	2013
The National Society of Leadership and Success	2014

Certifications

Registered Health Information Administrator	07/2016
Registered Health Information Technician (RHIT)	07/2013
AHIMA Certified Coding Specialist (CCS-P)	09/2004

Professional Organization Membership

- American Health Information Management Association
- Indiana Health Information Management Association
- Northwest Indiana Health Information Management Association
- International Federation of Health Information Management Associations

Special Skills and Abilities

- 3M Encoder
- Epic Software
- Strong knowledge of Anatomy and Physiology, Medical Terminology, and Pharmacology
- Exceptional leadership skills
- Superior knowledge of medical terminology and specialty medical practices
- Fluent Spanish language speaking, writing, reading and interpreting
- Microsoft Office proficient

ICD-10-CM
ICD-10-PCS
Quantim Encoder

Languages

English: Fluent

Spanish: Fluent

References

Margaret Skurka, Professor

Department of Health Information Management
Indiana University Northwest
708-906-7918, mskurk@iun.edu

Dr. Shelly Major, Vice President/Chief Nursing Officer

The Methodist Hospitals
219-886-4239, smajor@methodisthospitals.org

Dawn Smith, Director Medical Records

The Methodist Hospitals
219-881-2481, dawsmith@methodisthospitals.org