

DORINDA M. SATTLERdmsattle@iun.edu

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 College of Health and Human Services
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EDUCATION

Loyola University Chicago School of Law Master of Jurisprudence (MJ) in Health Law	2013
Thesis: When Physicians Withhold Information about Futile Treatment: Does It Fly in the Face of Informed Consent?	
Indiana University Northwest B.S. Health Services Management	2004
Honors: Graduated with High Distinction	
Indiana University Northwest A.S. Health Information Technology	1992
Honors: Graduated with High Distinction	

PROFESSIONAL CREDENTIALS

◆ Certified Professional in Healthcare Risk Management (CPHRM) – American Hospital Association	2013
◆ Certified in Healthcare Privacy and Security (CHPS) – American Health Information Management Association	2010
◆ Registered Health Information Administrator (RHIA) – American Health Information Management Association	2005
◆ Registered Health Information Technician (RHIT) – American Health Information Management Association	1992

AWARDS

◆ Board of Trustees Teaching Award (Indiana University Northwest)	2020
◆ Professional Achievement Award in HIM (Indiana Health Information Management Association)	2019
◆ Glenn T. Troyer Award for Excellence in Risk Management (Indiana Society for Healthcare Risk Management)	2018
◆ Indiana Medical Record Association Scholarship Recipient	1992
◆ Indiana University Northwest Merit Scholarship	1992

TEACHING EXPERIENCE

<u>Indiana University Northwest – Gary, IN</u> Health Information Management Programs HIT Program Director	2017 - present
Clinical Assistant Professor	2016 - present
Visiting Lecturer	2013 - 2016
Adjunct Instructor	2005 - 2013
Medical and Computer Clerks Institute – Portage, IN - Instructor/Internship Coordinator	1993 - 1995

PROFESSIONAL EXPERIENCE

<u>Sattler Healthcare Consulting, Inc., Portage, IN</u> Consultant/Owner	2014 – Present
Provide health information and risk management consulting services to healthcare providers, medical malpractice insurance companies and legal firms to identify areas of risk and provide solutions for risk mitigation and compliance and health information management practices. Provide expertise and case review to legal firms on HIM and healthcare risk issues.	
<u>IU Health La Porte Hospital, La Porte, IN</u> Risk Management Coordinator/Patient Safety Officer -	2007 – 2013
Coordinated risk management and patient safety processes to increase patient quality of care, increase patient safety and decrease risk.	

IU Health La Porte Hospital, La Porte, IN**Assistant Director – Medical Records**

2006 -2007

Managed coding and transcription areas of a health information management department to ensure accurate and complete patient medical records and accurate and timely coding of patient services.

Porter-Starke Services, Inc., Valparaiso, IN**Director of Health Information Services**

2004 -2006

Directed functions of the health information services department and psychiatrist/therapist satellite office staff. Decreased client no-show rates by implementing scheduling policies. Re-engineered record storage and retrieval processes that resulted in quicker information turnaround times.

Director of Outpatient and Medical Services

2002 -2005

Supervised administrative and productivity functions of the Outpatient Therapy and Psychiatry programs. Increased clinician productivity by developing and implementing streamlined processes for gathering and inputting patient diagnoses and case assignments.

The Medical Group of Michigan City, P.C., Michigan City, IN**Director of Patient Intake & Health Information Services**

1998 -2002

Senior member of management team responsible for decreasing accounts receivable and claims denials, implemented new health information management procedures to eliminate loose filing backlog and purging backlog.

Southlake Nursing and Rehab Center, Merrillville, IN**Medical Record Manager**

1998

Directed daily functions of the health information department. Instrumental in achievement of initial JCAHO Sub-acute Care accreditation for 200+ bed skilled nursing facility.

St. Anthony Memorial Hospital, Michigan City, IN**Coder - Clerk**

1996 -1998

Performed ICD-9-CM and CPT coding of ASC, ER and ancillary service records.

Jo Anne Bruce and Associates, Inc., Valparaiso, IN**Consultant**

1992 -1998

Performed HIM consulting services for 18 long-term care facilities. Developed and performed in-service training to interdisciplinary staff on HIM issues.

Clerk

1986 -1992

Assisted Ms. Bruce with consultant reports, policy and forms creation.

Fountainview Place Nursing Home, Portage, IN**Administrative Secretary/Medical Record Secretary**

1980 -1986

Performed general office and medical record department functions for a 149 -bed SNF/ICF.

PUBLICATIONS/PAPERS

JOURNAL ARTICLES (NON-PEER REVIEWED):

Sattler, D. (2020) IFHIMA Releases New Article in Response to the COVID-19 Pandemic. *IFHIMA Global News, Issue 16 - November 2020*
<https://ifhimasitemedia.s3.us-east-2.amazonaws.com/wp-content/uploads/2020/11/04025506/IFHIMA-Newsletter-NOV2020-FINAL3.pdf>
IFHIMA.org (International Federation of Health Information Management Associations)

Campbell, S., Eaton, J., [and three others, including **Sattler, D.**] (2020) Managing Privacy of Health Information During the COVID-19 Pandemic: Considerations and Perspectives Around the Globe. **IFHIMA.org**

Sattler, D. (2020) Privacy Workshop for Developing Nations. *IFHIMA Global News, Issue 15 – January 2020*
https://ifhima.org/wp-content/uploads/2020/02/IFHIMA-Newsletter-January2020_FINAL2.1.pdf **IFHIMA.org**

WHITEPAPERS:

Eaton, J., Fernandes, L., [and ten others, including **Sattler, D.**] (2019) Privacy of Health Information, an IFHIMA Global Perspective. **IFHIMA.org**

CASE STUDIES:

Sattler, D. (2020) *HIPAA Applications and Enforcement During a Pandemic- Case Study– USA* (Companion to IFHIMA Article – Managing Privacy of Health Information During the COVID-19 Pandemic: Considerations and Perspectives Around the Globe. **IFHIMA.org**)

Sattler, D., Wilde, C (2019). *Laying the Foundation for Privacy Practice and Compliance in the Outpatient Setting: Policies and Procedures – Case Study - USA* (Companion to IFHIMA *Whitepaper - Privacy of Health Information, an IFHIMA Global Perspective.*) **IFHIMA.org**

BOOK CHAPTERS:

Sattler, D. (2016). Health Law, Data Privacy and Security, Fraud and Abuse. In M.A. Skurka (Ed.), *Health Information Management: Principles and Organization for Health Information Services* (published 2017) Hoboken, NJ: Jossey-Bass/Wiley

Sattler, D. (2016). Informatics, Analytics, Data Use, and System Support. In M.A. Skurka (Ed.), *Health Information Management: Principles and Organization for Health Information Services* (published 2017) Hoboken, NJ: Jossey-Bass/Wiley

TECHNICAL REVIEWER:

Oachs, P. and Watters, A. (2020). *Health Information Management: Concepts, Principles, and Practice, 6th ed.* Chicago, IL: AHIMA

Shaw, P. (2019). *Quality and Performance Improvement in Healthcare: Theory Practice, and Management, 7th ed.* Chicago, IL: AHIMA

PRESENTATIONS

- ◆ HIPAA Enforcement Actions Regarding Patients’ Right of Access – Northern Indiana Health Info Mgt. Assn. **2021**
- ◆ HIPAA Enforcement Actions Regarding Patients’ Right of Access – Indiana Health Information Management Assn. **2021**
- ◆ *Privacy in a Pandemic* – Co-presenter – HIMA Australia Annual Conference. **2020**
- ◆ *Protecting the Privacy of Health Information in a Global, Mobile, and Digital World* – Co-presenter – AHIMA Annual Conference **2020**
- ◆ *Team Projects in the Online Environment: Tips & Tricks for Collaborative Learning* – AHIMA Assembly on Education Symposium **2020**
- ◆ *HIPAA in the Age of COVID-19* – NIHIMA, Virtual, Northwest Indiana **2020**
- ◆ *Privacy of Health Information, an IFHIMA Global Perspective* – Panel Discussion – IFHIMA, Dubai, UAE **2019**
- ◆ *Advancing Privacy in Developing Nations: It’s a Journey* – Workshop leader/presenter – IFHIMA, Dubai, UAE **2019**
- ◆ *From HIPAA to IFHIMA: Nationwide and Worldwide Privacy & Security Initiatives* – NIHIMA, Hobart, IN **2019**
- ◆ *Confidentiality and Release of Information* – IUN Radiologic Sciences Program (annual presentation) **2013 - 2016**
- ◆ *HIM Program and Professions* – IUN Careers in Health Care event **2015**
- ◆ *HIM and Risk Management: Collaboration and Transition* – NIHIMA Education Conference, Hobart, IN **2015**
- ◆ *Careers in HIM* – Merrillville High School Jr. Achievement Career Day **2014**
- ◆ *Thesis Presentation: When Physicians Withhold Information about Futile Treatment* – IUH La Porte Ethics Committee, IU Health La Porte Hospital, La Porte, IN **2013**
- ◆ *Working with your Risk Manager* - Indiana Society for Healthcare Consumer Advocacy, Indianapolis, IN **2012**

INTERVIEWS AND SPOTLIGHTS

- ◆ *HIM Risk Management Position Spotlight*, IHIMA Newsletter, November 10, 2020, https://www.ihima.org/index.php?option=com_content&view=article&id=64:ihima-newsletters&catid=23:hot-topics&Itemid=169
- ◆ Interview: *Integrity and Accuracy*, Healthcare Risk Management Review, Annual 2015/16, <https://www.hrmonline.com/article/integrity-and-accuracy>

PROFESSIONAL ORGANIZATION MEMBERSHIPS

- ◆ International Federation of Health Information Management Associations (IFHIMA)
- ◆ American Society for Healthcare Risk Management (ASHRM)
- ◆ Indiana Society for Healthcare Risk Management (ISHRM)
- ◆ American Health Information Management Association (AHIMA)
- ◆ Indiana Health Information Management Association (IHIMA)
- ◆ Northwest Indiana Health Information Management Association (NIHIMA)
- ◆ Indiana Security and Privacy Network (INSPN)

UNIVERSITY SERVICE

- ◆ Faculty Organization Executive Committee member 2021-22
- ◆ Faculty Affairs Supercommittee, Secretary 2020 - 21
- ◆ Search Committee member, Chancellor Position 2019-20
- ◆ Faculty Organization Executive Committee member 2018-19
- ◆ School of Arts & Sciences Ad-hoc Executive Committee member 2018
- ◆ Professional Standards Review board member 2018
- ◆ Search Committee (Chair), HIM Faculty Position 2016, 2017
- ◆ Security Committee 2014-16
- ◆ Constitutional Review Committee 2014-16, 2018-19, 2019-20
- ◆ CHHS Curriculum Committee 2015-2016
- ◆ HIM Department, Adjunct Faculty Mentor 2015 to present
- ◆ Online Course Peer Reviewer 2015
- ◆ Trained Safe Zone Advocate 2013 to present
- ◆ Student Advisor for Health Information Management Programs 2013 to present

PROFESSIONAL SERVICE ACTIVITIES

- ◆ American Health Information Management Association (AHIMA)
 - ◇ HIM Reimagined and CEE Curriculum Workgroup 2017 - 2020
 - ◇ CHPS Exam Development Committee Member 2015 - 2017
 - ◇ CHPS Exam Item Writer 2014, 2016-17
- ◆ Indiana Health Information Management Association (IHIMA)
 - ◇ Long-term Care Liaison 1996 - 1997
 - ◇ Consulting Committee Member 1993 - 1995
- ◆ Indiana Society for Healthcare Risk Management (ISHRM)
 - ◇ Past Co-president 2016
 - ◇ Co-president 2015
 - ◇ President-elect 2014
- ◆ International Federation of Health Information Management Associations (IFHIMA)
 - ◇ Privacy Whitepaper Workgroup Member/Case Study Co-author 2018 - 19
 - ◇ Privacy Workshop – Leaders/presenter 2019
 - ◇ IFHIMA Global News contributing author 2020
- ◆ Northwest Indiana Health Information Management Association (NIHIMA)
 - ◇ Past-president 1997 - 1998
 - ◇ President 1996 - 1997
 - ◇ Program Committee Chair/President-elect 1995 - 1997
 - ◇ Public Relations Committee Chair 1993-94; 1994-95
 - ◇ Program Committee Member 1992 - 1993