

Access to Campus Network Resources Frequently Asked Questions

1. Why is IUN required to restrict access to the network?

Excerpted from: [University Policy IT-03](#)

“Taxpayers, students, and other groups providing sources of funding that support information technology resources at Indiana University expect that use of these assets will be limited to eligible individuals who engage in support of the university's mission of research and creative activity, teaching and learning, and civic engagement.”

In addition, for legal purposes that have to do with federal communication laws, IU's network is regarded as a “private” network which in turn requires that use of the network is limited to the university community. For information on “guest” access, please see question #3.

For more details, please see the full text of University Policy IT-03:
<http://www.itpo.iu.edu/IT03.html>

2. Who will be able to logon to the restricted network wall jacks?

People who have active University Network IDs will be able to logon. If you can login to an IU Northwest office, or classroom computer or the campus wireless network, you have a Network ID. We sometimes refer to these logons as “ADS” logons.

3. What about temporary guest access?

Temporary “Network Access” accounts can be obtained for individuals such as visiting teachers, vendors, and other professionals who need to log into the network for presentations, projects or other purposes consistent with the university's mission.

4. How do I get a Network Access account for a university guest?

Please read the policy statement and follow the directions on the following webpage:

[How to Create Network Access Accounts](#)
(http://www.iun.edu/~tservice/docs/pdfs/How_to_Create_Network_Access_Accounts.pdf)

Please note that although the policy statement appears to apply only to wireless connections, on the IUN campus a Network Access account will allow a guest user to log into the campus restricted access network jacks, as well as the campus wireless network. You may contact the campus IT Helpdesk for help if needed at 219-980-4357 (iunhelp@iun.edu).

5. Will other wall jacks on campus require logon to gain access to the network?

Over the next several months a variety of measures will be taken to ensure compliance with University policy. For the most part, these measures will be invisible to the end user. However, when current procedures require a change, IUN IT staff will inform the campus in advance.

6. How secure are these wall jack connections?

Use of the quick connect "User Login" box for wireless or wall jack connection to the network does not provide any encryption safeguards. Hackers could snoop and capture what you are doing. However, the application you use may provide encryption. Examples are: https, SSL, secure shell, secure ftp and IU applications such as ONESTART, Outlook WebAccess, and others.

To create a secure connection that provides encryption regardless of the application you use, install the IU Northwest Virtual Private Network (VPN) client on your computer.

Directions on how to create a VPN connection at IU Northwest are at:

[How to Install the IUN VPN Client.pdf](#)

(http://www.iun.edu/~tservice/docs/pdfs/How_to_Instal_%20the_IUN_VPN_Client.pdf)

7. What if I have questions or problems?

Please contact the IUN IT Helpdesk at 219-981-4357 (iunhelp@iun.edu) with your questions or to report problems.